Quality and Compliance Platform
For Connected Supply Networks

QIMA one

QIMA: 15 Years Experience, Millions of Inspections, Audits and Lab Tests Performed

> **3,000** employees, **30** offices, **6** in-house labs

> **2,500+** qualified inspectors, auditors and lab engineers

> Services in **85** countries

> Backed by Blackrock since 2017 (minority shareholder)

> Serving **8,000+** retail and consumer goods customers

INDITEX RALPH LAUREN **Desigual**

UNITED COLORS OF BENETTON. **MANGO** GAP And Many More!

QIMA one

Our Product Expertise Covers
All Multi-Category Retail Goods

Softlines

- Apparel
- Luggage & Bags
- Accessories
- Textiles & Fabrics
- Footwear

Hardlines

- Electrical & Electronics
- Homeware
- Eyewear
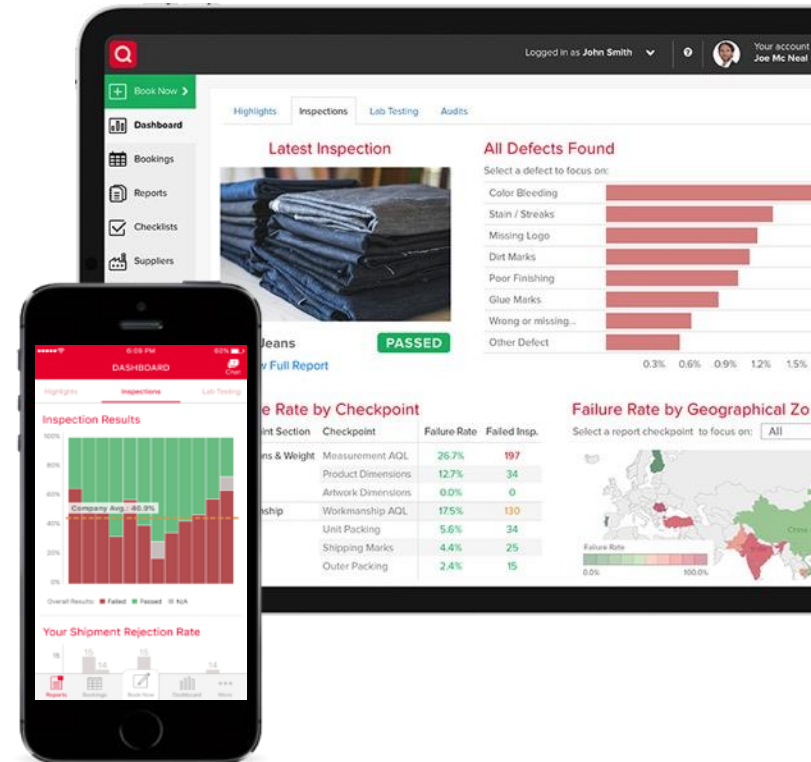- Toys & Recreational
- Furniture
- Stationary

Food

- Fruits & Vegetables
- Seafood & Meat
- Canned & Frozen Food
- Baby Food
- Food Packaging

Technology Has Been at the Core of QIMA's Operating Model Since Day One

> **The first QC service provider** to offer end-to-end online booking and reporting

> **We experiment on ourselves**: QIMA apps are continually field-tested with our inspectors and have been for years

> We have a focus on **data-driven intelligence**: QIMA clients get actionable real-time insights about their suppliers' compliance and product quality

> We built **a smart auto-allocation algorithm** for inspector and auditor allocation

> We deployed an in-house **E-learning Platform** with 50,000 completed courses per year

Getting an Accurate View of Quality and Compliance in Your Supply Chain Is Challenging

In-factory inspectors and auditors

Your own teams

3rd Party Agencies

> Scattered data
> Disparate systems
> Siloed teams
> Lack of trust

QIMAone Embeds Our Know-How in a State-Of-The-Art Open Platform

> QIMAone is built by a **dedicated** QIMA R&D team in Europe

> **50+** developers, data scientists, UX designers, TechOps and product managers

> QIMA subject matter experts (QC/QA operations managers, CSR experts etc.) work **hand-in-hand with QIMAone PMs**

> QIMAone is built on a **state-of-the-art tech stack**, hosted on Google infrastructure, with weekly releases

An End-to-End Platform
Built by Quality and Compliance Experts

1. ONBOARD YOUR TEAM AND SUPPLIERS

Invite your team members, suppliers and inspectors. Manage roles and permissions.

7. GET ACTIONABLE INSIGHTS

Consolidated actionable KPIs and benchmarks to improve your supply chain.

2. TRAIN YOUR NETWORK

Use the QIMA Academy platform to train suppliers, inspectors & auditors on industry standards and best practices.

6. REVIEW REPORTS & COLLABORATE

Standardized templates for all your reports and real-time communication to follow-up your corrective actions.

3. BUILD WORKFLOWS

Import and create custom workflows and checklists for inspections and audits.

5. MONITOR ASSESSMENTS

Inspectors and auditors use the QIMAone mobile app to collect data efficiently; monitor the assessment live and chat with the inspector.

4. BOOK & ASSIGN ASSESSMENTS

- In-Factory Teams
- Your Own Teams
- 3rd Party Agencies

A Dedicated Success Manager to Help You Make the Most of QIMAone

Your QIMAone Success Plan

> A single contact, with QC/QA background, to make your onboarding successful

> 24/7/365 online help from QIMAone Support team for you and your factories

Custom Training

> Fully customize e-learning and certification programs for your team and suppliers

> Onsite training and workshops can be organized on-demand

QIMAone Professional Services

> Integration setup via APIs to ensure seamless data flows with your existing systems

> QIMA technical quality and compliance experts can help you set up your quality program: custom workflow optimization and analytics setup are available on-demand

QIMAone Helps You Empower Partners With Smarter Control and Trusted Collaboration

Save time and optimize costs

Optimize resources and focus on value-added activities by leveraging standardized processes and automation.

Get smarter control

Empower your suppliers with best practices and deploy risk-based inspections to your team, factories or third-party QC agencies.
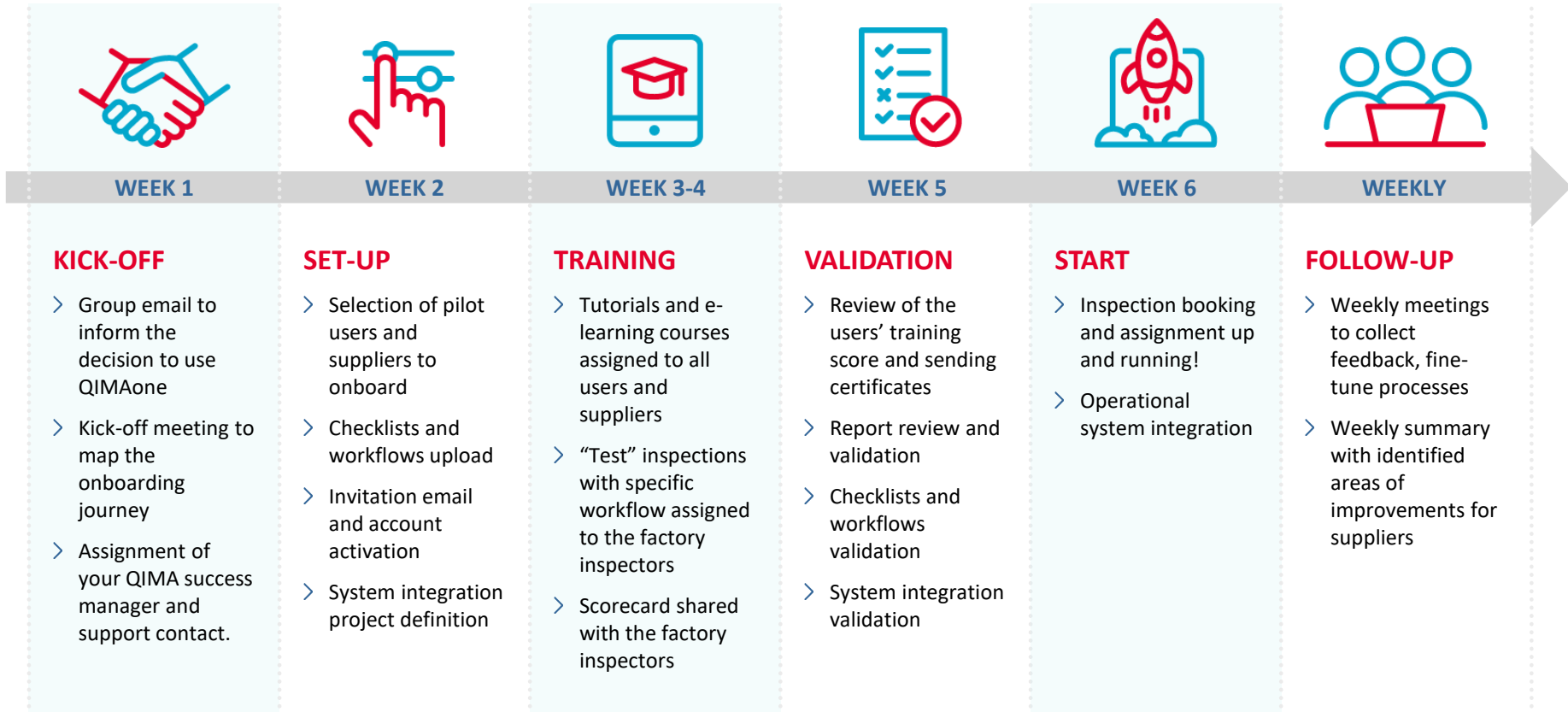
Drive continuous improvement

Track granular performance at all levels and collaborate with your partners to enable corrective and preventive actions.

Achieve transparency

Collect reliable data in real time to gain full visibility of quality performance in your entire supply chain.
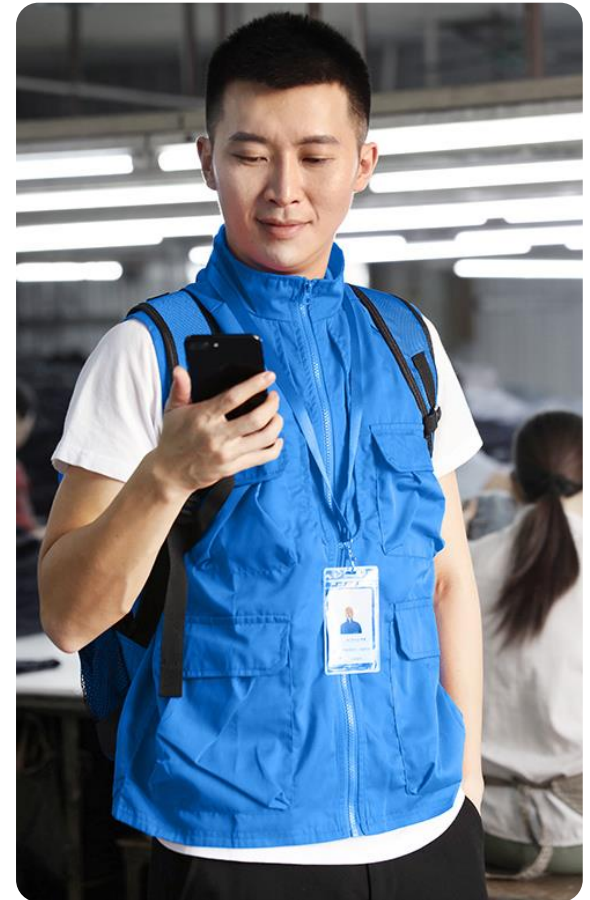
QIMAone Onboarding Process: Your Road to Success !

WEEK 1	WEEK 2	WEEK 3-4	WEEK 5	WEEK 6	WEEKLY

KICK-OFF

- Group email to inform the decision to use QIMAone
- Kick-off meeting to map the onboarding journey
- Assignment of your QIMA success manager and support contact.

SET-UP

- Selection of pilot users and suppliers to onboard
- Checklists and workflows upload
- Invitation email and account activation
- System integration project definition

TRAINING

- Tutorials and e-learning courses assigned to all users and suppliers
- "Test" inspections with specific workflow assigned to the factory inspectors
- Scorecard shared with the factory inspectors

VALIDATION

- Review of the users' training score and sending certificates
- Report review and validation
- Checklists and workflows validation
- System integration validation

START

- Inspection booking and assignment up and running!
- Operational system integration

FOLLOW-UP

- Weekly meetings to collect feedback, fine-tune processes
- Weekly summary with identified areas of improvements for suppliers

QIMA one

Tangible ROI Through Resources Optimization And Efficiency Gains

QIMAone improves your bottom line with:

> **QC budget optimization:** reduce 3rd party inspection costs by assigning inspections directly to your suppliers using a data-driven, risk-based approach

> **Save costs of poor quality** (up to **20%** of revenue in the apparel industry) with actionable insights and streamlined collaboration that drives real improvement with your suppliers

> **Save time** with increased efficiency through digitization: automated workflows and assignments, quick reports review and shipment approval, online collaboration… Up to **40%** savings in inspection processing time

Thank You!

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QIMAone